

RENPHO

SMART HEALTHY LIVING



Model:RF-EM001

Eye Massager
User Manual

Attention

EN

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

DE

Children shall not play with the appliance.

FR

Cleaning and user maintenance shall not be made by children without supervision.

IT

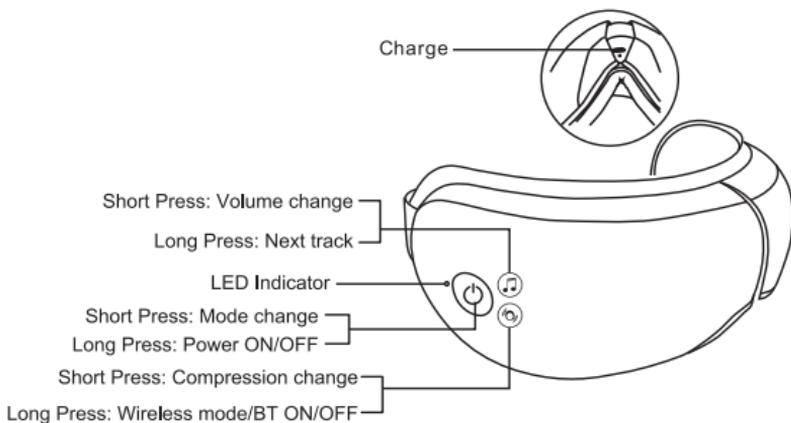
ES

Please read and comprehend all the contents of this manual and operate the product according to the instructions.

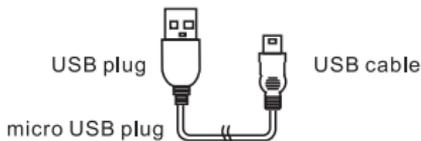
JP

1. **DO NOT** use if you have had an eye operation, or if you have any eye diseases such as glaucoma, cataract, and amotio retinae.
2. **DO NOT** clean the product with water; clean it with cotton soaked in alcohol
3. This product has a hot surface; people sensitive to heat should take extra care when using this.
4. Juveniles, disabled people, and the elderly should only use this product when properly supervised.
5. The product is intended for personal use; it is not intended to replace medical care and medical devices.
6. **DO NOT** use if you have any swelling in the eye area.
7. **DO NOT** disassemble the product, **DO NOT** impact or squeeze its interior lithium battery or expose it to fire;
8. **DO NOT** use if the battery has been immersed in water
9. **DO NOT** use in high temperatures or humid environments. Avoid direct exposure to the sun.
10. Consult your doctor if you have sensitive skin, allergic dermatitis, or orthopedic bio materials.
11. Remove contact lenses, hairpins, and hair accessories before using.
12. Start the eye massager after putting it on in order to avoid damage to the air bag due to over pressure.
13. Only use the charger (5V 1A, not included) to recharge the eye massager.
14. You must have your eyes closed while massaging.
15. **DO NOT** use sharp objects to scratch this product

Product Structure



Accessories



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Technical parameters

Product name: Eye Massager

Model: RF-EM001

Input: 5V \equiv 1A

Rated voltage: 3.7V

Rated power: 5W

Color: White / Black

What's included

1 x RENPHO Eye Massager

1 x USB Cable

1 x User Manual

1 x Warranty Card

Wearing the device

Align the cloth cover to your eyes, put on the device, adjust the elastic band, adjust the device to the most comfortable position. Hold the power button for 3-5 seconds to turn on the eye massager

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Remove any glasses, contact lenses, hairpins and hair accessories before use to avoid discomfort. Do not operate the device with wet hands.

During operation

Default Setting: Air Pressure + Heat + Music

Default Timer: 15 minutes

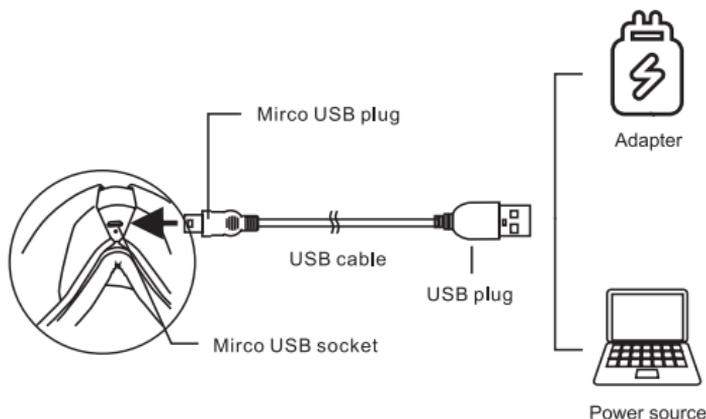
Press power button to change mode:

Hold power button 3-5 seconds to turn on/off the eye massager. Gently press power button to change modes. Audio voice will confirm mode change.



Charging

1. Use the 5V mobile charger(not included) for charging your eye massager.
2. Insert USB cable into the socket of the mobile charger.
3. Softly insert the micro USB plug into the socket of the device, making sure the micro USB is inserted in the right direction.
4. Plug the charger into power.
5. While charging, the red LED indicator will show. When done charging, the LED will be green. The device will not work while charging is in progress.
6. The charge duration will be 2-3 hours. Disconnect the power adapter after charging is complete.



Note: The adapter is not included.

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Volume adjustment

Short press "🎵" to control volume, and the volume will turn up/down continuously, the volume change is No volume-volume 1-volume 2-volume 3-volume 4- volume 5(max)-no volume.

Wireless/BT Pairing

Hold "📶" button for 3 seconds to enter Wireless/BT pairing mode, on your phone or tablet enter your Wireless/BT settings and select "eye massager" to connect.

To quit the wireless/BT pairing mode, hold "📶" button till the LED indicator stop flashing.

FAQ and Troubleshooting

Problem	Possible causes	Actions
There is a sound mechanical or air sound coming from device	Normal sound of air pump inflating, motor working, or air pressure	No need to do anything
Device turns off automatically. Device does not turn on. Buttons are not responsive. Air pressure is weak.	1.Battery is Low. 2.The 15 mintues timer.	1.Charge the device. 2.Turn on the massager again.

If there are other problems, turn off the device and contact us at support@renpho.com. RENPHO is not responsible for any damage or injuries that occur if you attempt to disassemble or repair the product yourself.

Cleaning and Maintenance



Please turn off the power when cleaning, do not use corrosive detergents such as benzene or diluents to clean the product.
Do not expose the device to excessive sun or hot temperature.

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Guarantee

This product comes with two-year warranty from the date of purchase.

Warranty will be voided due to any of the following:

Damaged due to the improper usage or storage.

Damaged by attempting to repair or disassemble the device.

Period of warranty exceeded.

Notice:



This symbol on the device or its packaging indicates: Do not dispose of electrical appliances as unsorted municipal waste; use separate collection facilities. Contact your local authority for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. When replacing old appliances with new ones, the retailer is legally obliged to take back your old appliance for disposal at least free of charge.

Declaration of Conformity

We (EU Representative is responsible for this declaration)

C&E Connection E-Commerce (DE) GmbH
(Company name)

Zum Linnegraben 20, 65933, Frankfurt am Main, Germany
(Company address)

declare under our sole responsibility that the product

Tradename: RENPHO

Equipment: EYE MASSAGER

Model No. : RF-EM001

to which this declaration relates is in conformity with the essential requirement set out in the Council Directive on the Approximation of the laws of the Member States relating to EMC Directive(2014/30/EU) &RoHS(2011/65/EU) product is responsible to affix CE marking, the following standards were applied:

EN 55014-1:2017
EN 61000-3-2:2014
EN 61000-3-3:2013
EN 55014-2:2015
IEC 62321 Series

Full Name: LION LIAO

Position: Approbation Specialist

Signature: Lion Liao

Date: May.10.2019

Konformitätserklärung

Wir(DE Der Vertreter ist für diese Erklärung verantwortlich)

C&E Connection E-Commerce (DE) GmbH
(Firmenname)

Zum Linnegraben 20, 65933, Frankfurt am Main, Germany
(Firmenadresse)

erklären unter unserer alleinigen Verantwortung für das Produkt

Markenname: RENPHO

Produkt: Augenmassagegerät

Modellnummer. : RF-EM001

auf das sich diese Erklärung bezieht, mit den folgenden Normen oder normativen Dokumenten übereinstimmt und mit dem CE-Kennzeichen gekennzeichnet wird, gemäß der Bestimmung der Richtlinien des Rates zur Angleichung der Rechtsvorschriften der Mitgliedstaaten EMC-Richtlinie (2014/30/EU) & RoHS (2011/65/EU) betreffend:

EN 55014-1:2017
EN 61000-3-2:2014
EN 61000-3-3:2013
EN 55014-2:2015
IEC 62321 Series

Name: LION LIAO

Positionen: Approbation Specialist

Unterschrift: Lion Liao

Datum: May.10.2019

Declaration of Conformity

We (UK Representative is responsible for this declaration)

Richers & Vision Ltd.

(Company name)

Unit 58B, Bordon Enterprise Park, Budds Lane, Bordon, Hampshire, GU35 0JE, U.K.

(Company address)

declare under our sole responsibility that the product

Tradename: RENPHO

Equipment: EYE MASSAGER

Model No. : RF-EM001

to which this declaration relates is in conformity with the essential requirement set out in the Council Directive on the Approximation of the laws of the Member States relating to EMC Directive(2014/30/EU) &RoHS(2011/65/EU) product is responsible to affix CE marking, the following standards were applied:

EN 55014-1:2017

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EN 61000-3-3:2013

EN 55014-2:2015

IEC 62321 Series

Full Name: Tess Zhao

Position: Approbation Specialist

Signature: 

Date: May.10.2019

FCC

FCC ID: 2APXU-RF-EM001

This device complies with Industry Canada licence-exempt RSS standard(s) and US Electronic Code of Federal Regulations 47 CFR FCC Part 15; Operation is subject to the following three conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.
- (3) This device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

IC ID: 26173-RF-EM001

Made in China

 Renpho Group



Facebook

 Renpho Group



Instagram

 Renpho Group



Facebook Group

 Renpho Group



RENPHO Website

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Monday-Friday 9:00AM-5:00PM(GMT)

TEL: +1(844) 417-0149 (US ONLY)
Monday-Friday 9:00AM-4:30PM

TEL: 090-4107-6697 (JP ONLY)
月曜日-金曜日 10:00AM-19:00PM

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support-jp@renpho.com(JP)

 Web: www.renpho.com

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JOICOM CORPORATION
5984 Archibald Ave. Building 1, Suite 1, Eastvale, CA 92880

 **Richers & Vision Ltd.**
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 **C&E Connection E-Commerce (DE) GmbH**
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